

COMMONWEALTH OF KENTUCKY
BEFORE THE PUBLIC SERVICE COMMISSION

In the Matter of:

APPLICATION OF NETWORK SERVICES, INC.)	
FOR A CERTIFICATE OF PUBLIC CONVENIENCE)	
AND NECESSITY TO OPERATE AS A RESELLER)	CASE NO. 90-007
OF TELECOMMUNICATIONS SERVICES IN)	
KENTUCKY)	

O R D E R

IT IS ORDERED that Network Services, Inc. ("NSI") shall file the original and ten copies of the following information with the Commission, with a copy to all parties of record. Include in each response the name of the witness who will be responsible for responding to questions relating to the information provided.

The information requested herein is due no later than May 31, 1990. If the information cannot be provided by this date, NSI should submit a motion for an extension of time stating the reason a delay is necessary and include a date by which it can be furnished. Such a motion will be considered by the Commission.

1. Section 3.3, original sheet 11 of the proposed tariff says "A customer can expect a call completion rate of 95% (number of calls completed/number of calls attempted) of not less than 90% during peak use periods for all FGD services ("1+" dialing)." This sentence does not make sense mathematically. Clarify and provide a revised tariff sheet.

2. Section 3.4.1, original sheet 11 of the proposed tariff

indicates "Dial One is a mileage sensitive, direct access,. . . ." (emphasis added.) Define "direct access" in this context.

3. Refer to section 4 of original sheet 12 of the proposed tariff, explain how the customers are billed for Dial One and Travel Card Services? Is billing limited to personal identification numbers issued by NSI, or will calls be billed to numbers issued by other carriers? Clarify and provide a revised tariff sheet.

4. Refer to Tariff Format section B of original sheet 4 where it says "These numbers are used to determine the most current sheet version on file with the ICC." What is ICC? Should it be PSC? Clarify and provide a revised tariff sheet.

Done at Frankfort, Kentucky, this 3rd day of May, 1990.

PUBLIC SERVICE COMMISSION


For the Commission

ATTEST:

Executive Director